Arizona Direct Care Worker Competencies (Knowledge and Skills)

Aging and Physical Disabilities (Level 2) 2010

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Topics

- A. Chronic Diseases and Physical Disabilities
- B. Physical and Emotional Needs of an Individual
- C. Transfers and Positioning
- D. Personal Care
- E. Activities and Activity Planning
- F. Dementia-Specific Care
- G. Grief and End-of-Life Issues

Skills

Skills will be tested through description, role-play or simulation. The instructor will provide details about the scenario, adapting the scenario to the needs of the person receiving assistance. Instructors may ask for a description of the steps involved in performing skills, a simulation (role-playing) in a classroom setting, or demonstration in a home-setting where appropriate. With each skill, ancillary skills are to be demonstrated, including communication and enhancing dignity and independence.

- 1. Assistance with activities of daily living.
 - a) Dressing
 - b) Grooming, including nail care, oral care, hair care and shaving
 - c) Bathing (tub bath, shower, sponge bath / bed bath)
 - d) Toileting needs (emptying catheter bag; use of bedpan)
 - e) Eating (total assistance/feeding, prompting/hand-over-hand assistance)
- 2. Techniques for positioning and transferring a person
 - a) Assistance with ambulation
 - b) Application and use of gait belt
 - c) Techniques for positioning a person (bed / wheelchair)
 - d) Transfer in and out of a wheelchair
 - e) Transfer out of bed
- 3. Redirect a person with dementia

A. Chronic Diseases and Physical Disabilities

- 1. Explain the terms aging, chronic illness and disability.
- 2. Describe the following body systems and their main function.
 - a) Heart and circulation
 - b) Lungs
 - c) Brain and nervous system
 - d) Skin, muscles and bones
 - e) Stomach, bowels and bladder
- 3. Explain the effect of aging on the body.
- 4. Identify common conditions affecting each body system, and explain how these would affect a person's care.
- 5. Describe signs and symptoms of anxiety and depression.
- 6. Explain the terms paralysis and amputation.

B. Physical and Emotional Needs of an Individual

- 1. Describe the impact of aging on the physical and emotional needs of an individual.
- 2. Describe the physical and emotional needs of a person with a psychological or cognitive condition.
- 3. Give examples of how to determine a person's abilities, needs, and wishes when providing services.
- 4. Discuss the possible emotional impact of a physical disability or chronic disease.
- 5. Describe how age, illness and disability affect sexuality.

C. Transfers and Positioning

- 1. Identify and describe common assistive devices, including gait belt, walkers and wheelchairs.
- 2. Explain the importance of proper transfer skills and the safe use of assistive devices.
- 3. Explain the importance of repositioning and list techniques for preventing skin damage and pressure ulcers.
- 4. Describe the purpose of a mechanical lift and/or slide board.
- 5. Describe and role-play techniques for positioning and transferring a person.
 - a. Assistance with ambulation
 - b. Application and use of gait belt
 - c. Techniques for positioning a person (bed / wheelchair)
 - d. Transfer in and out of a wheelchair
 - e. Transfer out of bed

D. Personal Care

- 1. Identify and explain the relationship between a person's service plan and the DCW role when providing assistance with activities of daily living (ADLs).
- 2. Give examples of techniques that can be used to preserve dignity and privacy while providing personal care.
- 3. Give examples of techniques that can be used to promote independent functioning and respect a person's preferences while providing personal care.
- 4. Identify 3-4 characteristics of people who might be at risk for skin-integrity concerns.
- 5. List the most common causes of skin breakdown.
- 6. Simulate/role-play or describe assistance with ADLs.
 - a) Dressing
 - b) Grooming, including nail care, oral care, hair care and shaving
 - c) Bathing (tub bath, shower, sponge bath / bed bath)
 - d) Toileting needs, including the use of incontinence products and colostomy devices; emptying catheter bag; positioning of bedpan
 - e) Meals (total assistance/feeding; prompting/hand-over-hand assistance)

E. Activities and Activity Planning

- 1. Identify basic principles and purposes of activities and give examples.
- 2. Describe how a person's functional status affects activities.
- 3. Give examples of activities suitable for consumers with specific disabilities.
- 4. Describe the individual's right to choose or refuse activities.
- 5. Give an example of choosing an activity appropriate to a person's cultural or religious background.

F. Dementia-Specific Care

- 1. Define different types of dementia.
- 2. Describe the stages of dementia.
- 3. Understand changes in cognitive abilities, and describe the difference between normal forgetfulness and. forgetfulness associated with dementia.
- 4. Identify dementia-related symptoms of depression and withdrawal from normal life activities.
- 5. Understand changes in behavior and emotions.
- 6. Identify and describe dementia-specific care related to:
 - a. Communication issues and the use of a "life story"
 - b. ADLs
 - c. Managing difficult behaviors
 - d. Planning activities
 - e. Pain management
 - f. Safety issues
- 7. Role-play or describe how to redirect a person with dementia.

G. Grief and End-of-Life Issues

- 1. Identify the stages of grief.
- 2. Give examples of behaviors at different stages of grief.
- 3. Understand that death is unique to each individual.
- 4. Describe physical (and emotional) aspects of the dying process.
- 5. Give examples of how cultural and family differences influence the death and dying process.
- 6. Explain how a death can affect a DCW.
- 7. Identify and explain coping strategies relevant to grieving and/or dying.
- 8. Describe resources the community has to offer.